

Business Person Profile



Suzanne Hagopian, Executive V. P.
Hagopian World of Rugs
850 S. Old Woodward, Birmingham
(248) 646-7847
www.originalhagopian.com

Ten words that describe your business: Rugs! Hagopian – 70 Years New in 2009
- providing the best in customer service.

What was your first job? What else? Learning the rug business from the ground up under the tutelage of my father, Edgar Hagopian.

What is your greatest business motivation? Our customers and our employees.

What was your best business decision? Learning to go with the flow, good times or bad at Hagopian we work daily to improve, both professionally and personally.

What is the strangest request you have ever had? How about “I need a rug for my boat” or helping a blind customer select a rug for their home – we have done both, more than once.

How has your business evolved? Our business is still evolving. We work to constantly provide our customers with the best values, the most current trends, and again, the best in customer service.

What is one unique aspect about your business that people may not know?

Hagopian has had a longstanding commitment to the community, the arts, and education. We have hosted the 13 seasons of the Detroit Chamber Winds “Night Notes” at our Birmingham Showroom, awarded over 60 scholarships to the College for Creative Studies for textile design and collaborated with the American Society of Interior Design at the Michigan Design Center awarding university interior design student awards, and Hagopian is a major benefactor to the Detroit Institute of Arts.

Who has been your role model or inspiration? My father, Edgar Hagopian, has been my role model during the course of my career. He taught me that “Integrity is a common thread in everything we do.”

What is the best place you have lived or traveled? The best place on earth is right here in the U.S.A. I have the good fortune of working with many nationalities at Hagopian. We pride ourselves on our diverse work group and we practice respect for the customs of others.

When not working, I am I am always working but I try to make time to spend time with family, work out, relax and enjoy life!